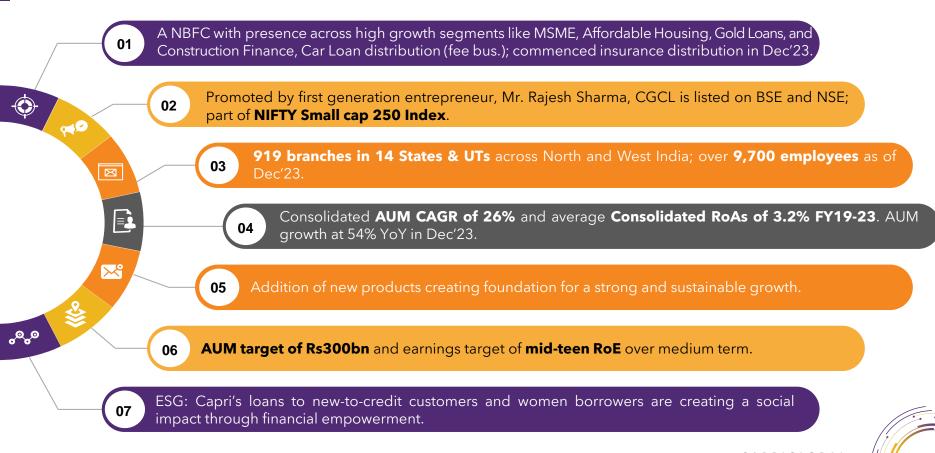




Capri Global : Profitable Lending With Social Impact



Capri Global: Our Journey



2011

Raised 4.5 Bn equity capital and started Construction
Finance Business



2013

Ventured into fully secured **MSME**Lending



2017

Forayed into **Housing Finance**business vertical



2021

Commenced third party distribution of new car loans; announced colending tie-up with SBI & Union Bank.



2022

Announced foray into **Gold Loans in Feb'22,** business launched in Aug'22



Uniquely Positioned: Scalable Model to Drive Profitable Growth

Leveraging Inherent Strengths...

Retail Focused Model

Multi Layered Credit Approach

Secured Lending

Efficiently Managed Liability Book

Own Sourcing Model

Robust & Adequately
Capitalised Balance Sheet

Focus on SENP and New to Credit Borrower Digital First and Technology Led

In House Collection Model

Strong Management

To Capture Future Opportunities...

Technology Disrupting Traditional Ways of Lending

Fast Growing Indian Economy

Large Opportunity for Consumer, MSME and Gold Finance

Expansion in fintech space through digital lending products

Deliver strong and sustainable growth over medium term

Capri Global: Granular & Retail Lending

Scale of **Operations**



₹134 Bn / ₹103 Bn AUM in Q3FY24 / FY23 54% YoY / 56% YoY



₹ 99.8 Bn / ₹ 76.5 Bn Amount disbursed in 9MFY24 / FY23

113% YoY / 74% YoY



₹70.7 Bn / ₹56.9 Bn

Car Loan Origination 9MFY24 / FY23 83% YoY / 3.3x YoY



₹36.9 Bn^ Q3FY24 Net Worth

^adjusted for Deferred Tax Assets ^as of Sep'23



919

Number of Branches



9.768

Number of Employees



14 States & UTs

Geographical Presence



100% In-House

Granular Book



Focus On Secured Lending



₹1.3mn MSME ₹ 1.1mn Housing ₹91K Gold

₹ 97.5mn CF ATS on Portfolio



300.617 Live Accounts



51% MSME 55% Housing 72% Gold Loans **Asset Cover 2x CF**

Average LTV^

^average of quarterly disbursal LTV during 9MFY24;

Asset Quality



2.1% Gross NPA



1.4% Net NPA



0.93% / 0.73% 9MFY24 / FY23 Credit Cost / Avg. Assets



34.7%

Provision Coverage



Lender Relationships



₹ 93.2bn



28.0% CRAR - Well



Infomerics: AA (Stable) Acuite: AA- (Stable)

CARE: A+ (Stable)

Profitability[®]



6.7% / 6.4%

Spreads in 9MFY24 / FY23



₹ 2.0 Bn / ₹ 2.05 Bn

PAT in 9MFY24 / FY23 41% YoY / Flat YoY



2.1% / 2.3% Avg. RoA in 9MFY24 / FY23



7.2% / 9.9% Avg. RoE in 9MFY24 / FY23

@ Profitability in FY23 impacted

by opex in GLs

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Business Overview: Diversified Product Profile

MSME

Product portfolio:

Business loan against residential, commercial or industrial properties

Ticket size: INR 0.2-20 Mn, with average ticket size of INR 1.7 Mn

Tenor: Up to 15 years

Security: First and exclusive charge on collateral property with clean and marketable title

~51% 15.6%

Avg. LTV¹ Port. Yld.²

36% of AUM³

Housing Fin.

Product portfolio:

Home loans for -Purchase of residential units; cons. extn., renovation of homes; plot purchase & home equity loans

Ticket size: INR 0.2-15 Mn (Average ticket size of INR 1.1 Mn)

Tenor: Up to 25 years

Security: First & exclusive charge on mortgage property with clean and marketable title

~51% 12.7%

Avg. LTV¹ Port. Yld.²

26% of AUM³

Gold Loans

Product portfolio:

Loan against gold jewellery

Ticket size: INR 3,000 to INR 3 Mn with an ATS at disbursal of INR 0.12 Mn and ATS of INR 0.12 Mn on outstanding basis.

Tenor: Up to 1 Year

Security:

Hypothecation of gold ornaments (18 to 22 carat gold) with a maximum LTV of 75%

~71%

19.5%

Avg. LTV¹

Port. Yld. ²

18% of AUM³

Construction Finance

Product portfolio:

Construction-linked loans to small and mid-sized real estate developers

Ticket size: INR 20-600 Mn, with average ticket size outstanding of INR 98.4 Mn

Tenor: Less than 7 Years

Security: Exclusive lending with escrow mechanism, minimum 1.5x of loan outstanding.

2X 16.6%

Asset Port. Yld. ² Cover

17% of AUM³

Indirect Lending

Product portfolio:

Financing to other NBFCs engaged in

- MSME Lending & Microfinance
- Fintech based NBFCs

Ticket size: INR 30-1,000 Mn at sanction and ATS Rs50mn on outstanding basis.

Tenor: 1-3 Years

Security:

Hypothecation of receivables with a minimum 1.05x cover

1.05X

Asset Port. Yld. ² Cover

14.0%

3% of AUM³

Distribution

Product portfolio:

Origination of new car loans for leading commercial banks for fee consideration

Presence: Pan-India through 714 feet-onstreet locations.

Fee: Net fee income of 2.1% on originated loans (FY23).

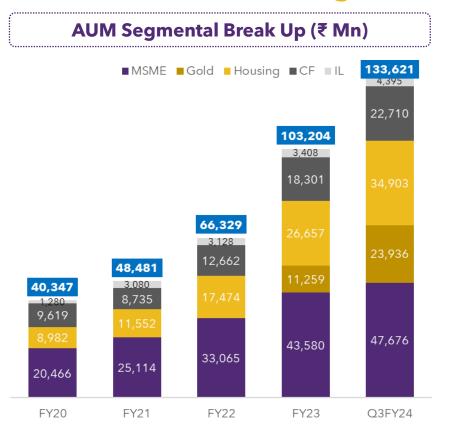
Partner Banks: HDFC Bank, Yes Bank, Bank of Baroda, Bank of India, Indian Bank, IOB, Punjab and Sind Bank, Union Bank of India

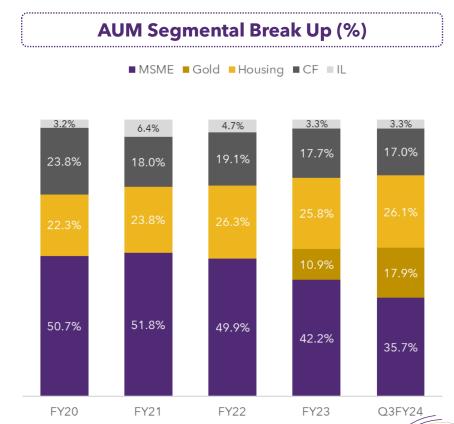
8% of Net Inc.4

LENDING BUSINESS

FEE BUSINESS

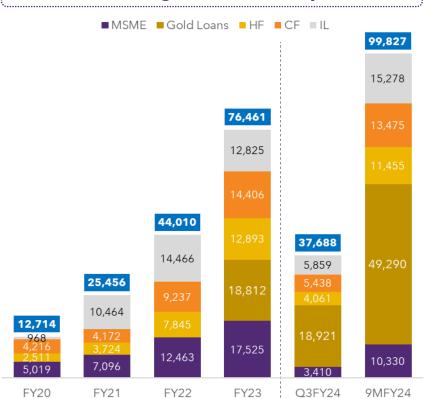
Diversified AUM: Strong and Sustained Momentum



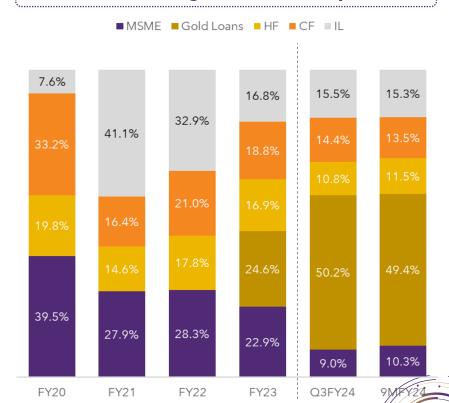


Disbursals: New Growth Drivers Adding Momentum

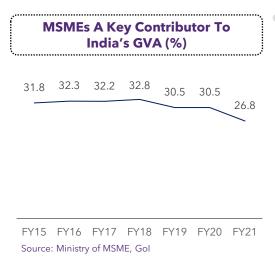


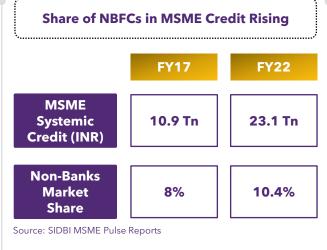


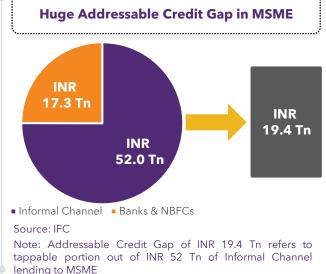
Disbursals Segmental Break Up (%)



MSME Lending: A Large Unexplored Opportunity







- □ NBFCs playing a significant role in recent years in credit intermediation to MSME sector
- □ Better understanding of the informal segment, faster processing time give NBFCs advantage over banks in lending to the MSME sector.
- ☐ MSME Pulse Reports indicate stronger asset quality in Rs1-5mn sub-segment of MSME. CGCL focuses on Rs1-2mn ticket sizes.

MSME Lending: Small Loans, Big Opportunity

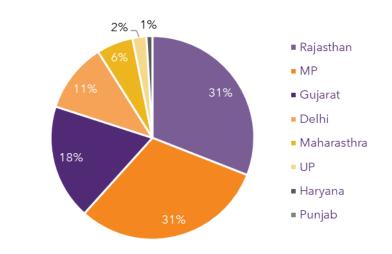




Focus Area

- □ Self Employed Individuals Provision stores, retail outlets, handicrafts etc.
- ☐ Small enterprises with inadequate income documentation proof; Sourced directly.
- ☐ In-house sourcing team 168 Branches; 100% Direct Sourcing vs 55% in FY18.

Geographical Distribution (Value-Wise)

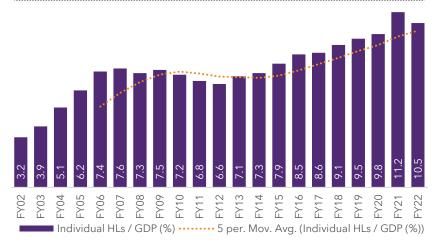


	AUM		Disbursemen	ts	Avg. Ticke	t Size (Q3FY24)	Customers	
₹ 47,676	Mn / 24% YoY	Q2FY24	₹ 3,410 Mn / -21% YoY	Q2FY24	₹ 1.3 Mn	On Loan Book	20.402	
₹ 43,580	Mn / 32% YoY	FY23	₹ 17,525 Mn / 41% YoY	FY23	₹ 1.6 Mn	On Disbursement	30,482 active customers	

Affordable Housing: Long Term Structural Drivers Intact

Mortgage Penetration Consistently Rising

HFCs Performing Well In A Competitive Scenario



Individual HL Portfolio	Outstanding (Rs.Bn.)		Growth	Disburseme	Growth	
individual HL Portiollo	FY21	FY22	(% YoY)	FY21	FY21 FY22	
HFCs	7,143	8,054	12.8	1,913	2,614	36.7
PSBs	9,628	10,525	9.3	1,920	2,435	26.8
Private Banks	4,712	5,729	21.6	1,165	1,696	45.5
Total Outstanding	21,483	24,308	13.1	4,997	6,745	35.0

Source: National Housing Bank

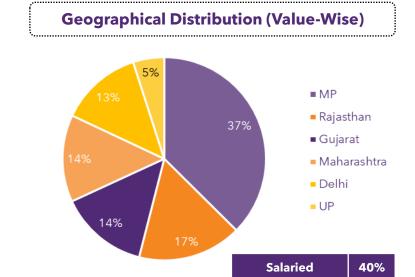
- Under penetrated mortgage market, rising urbanization coupled with increase in housing demand is leading to mortgage market expansion.
- As India's GDP maintains its pace of growth alongwith a rise in per capita incomes, the demand for housing is expected to keep improving. The long-term trend is unmistakably upwards.
- 90%+ of the shortage corresponds to Lower Income Group (LIG) & Economically Weaker Sections (EWS).

11

Housing Finance: Capitalising on Affordable Housing Opportunity

Focus Area

- □ Serves middle and lower middle income population in Tier 2 and 3 cities through a network of 157 branches.
- Ventured in 2016 through wholly-owned subsidiary - Capri Global Housing Finance Limited.
- ☐ Good synergy within Urban Retail sales team delivering strong growth outcomes for affordable housing AUM.



AUM	Disbursements	Avg. Ticket Size (Q3FY24)	Customers
₹ 32,320 Mn / 43% YoY Q3FY24	₹ 4,061 Mn / 18% YoY Q3FY24	₹ 1.1 Mn On Loan Book	20 047 active quete mare
₹ 26,192 Mn / 50% YoY FY23	₹ 12,893 Mn / 64% YoY FY23	₹ 1.7 Mn On Disbursement	28,847 active customers

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12

Lending As Service: Co-Lending - Huge Growth Opportunity









Co-originating loans in the MSME and Affordable Housing segment with partner banks based on RBI's co-lending mechanism

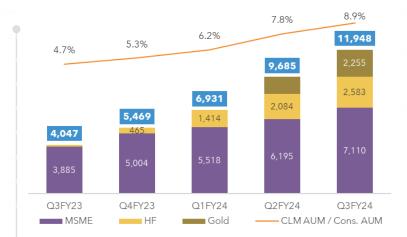


Spread and loan service fee from CLPs on the cooriginated loans.

An additional opportunity at achieving scale while conserving capital

Credit costs to be shared proportionately with CLPs.

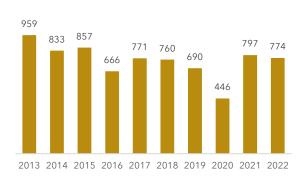
RoE accretive as scale is achieved.

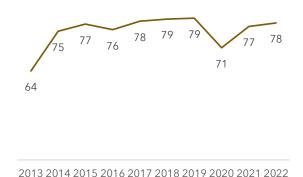


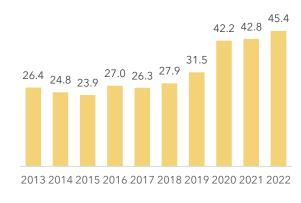
- □ CGCL retains a minimum 20-30% of cooriginated loans on its balance sheet while the co-lending partners (CLPs) retain the balance.
- Exploring tie-ups for co-lending in gold loan segment.
- □ Co-origination income constituted 6% of net income in FY23.

Gold Loans: Rising Stock Of Monetizable Gold

Consumer Gold Demand in India Robust Across Years (Tonnes) Share of Jewellery in Consumer Gold Demand High and Stable (%) Gold Prices in India (Rs'000/10g) - Gold Has Been A Store Of Value







Source: World Gold Council data tables

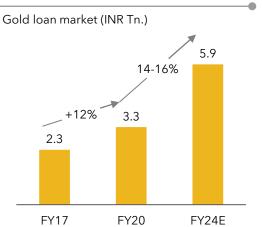
- Annual gold demand in India has been stable over many years driven by household / consumer demand for the metal.
- Demand for gold jewellery the pledged asset for gold loans constitutes a significant portion of India's annual gold demand.
- □ Indian households estimated to hold **24K- 25K tonnes** of gold (c.2020) translating into value equivalent of ~50% of country's nominal GDP*.
- ☐ Currently, just **4-5%** of India's household gold holdings is estimated to have been monetized through gold loans.

Note: *Based on a spot price of Rs58.5K / 10gms and nominal GDP estimate of Rs301.8tn for FY24E.

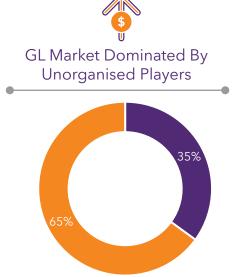
Gold Loan: Significant Opportunity For Organised Players



Large market expected to grow at ~15%



Note: 1. GL market share excluding agri-gold loans Source: Various Company and Industry Research Reports

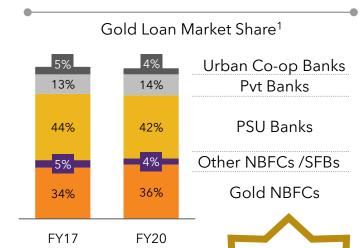


OrganisedUnorganised





Pvt Banks, NBFCs Gaining Share



- Low-penetration amongst CGCL's target customer segment.
- Strong RoAs, low GNPAs (of large players) makes it an attractive play.
- Strong synergy in current footprint and untapped markets (traditionally higher profitability markets).
- Leverage brand presence in North and West to build an image of 'trusted Gold Loan partner'.

Medium term target of Rs80bn Gold Loan AUM & 1,500 exclusive GL branches

Capri Gold Loans: Products Inspired By Service & Trust

CAPRI SERVICE PROPOSITION



MINIMUM DOCUMENTATION



INSTANT DISBURSAL - TURNAROUND TIME 30 MINUTES



ATTRACTIVE ROI WITH NO HIDDEN CHARGES



LOAN VALUE STARTS FROM AS LOW AS Rs3.000/-



DEDICATED RELATIONSHIP MANAGER - BECAUSE COMFORT IS IMPORTANT!

TRUST CAPRI!



100% INSURANCE OF GOLD ORNAMENTS



ARTIFICIAL INTELLIGENCE POWERED SAFETY VAULTS AT ALL BRANCHES

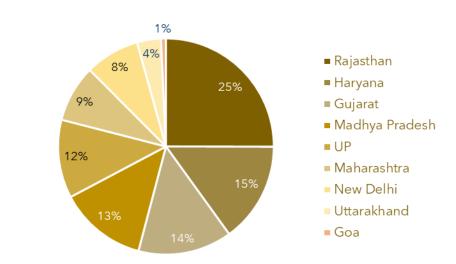


Gold Loans : Scaling Up Fast

AUM To Cross ₹ 30bn in FY24

- ☐ CGCL launched its gold loan business in August 2022 through a network of 108 branches
- Network expanded to 562 branches in Mar'23 and further to 746 branches in Q3FY24.
- Fast scale up in AUM in a short period, to cross ₹30bn in FY24.
- Business expected to break-even in FY24.

Geographical Distribution (Value-Wise)



AUM		Disbursement	ts	Avg. Ti	cket Size	No. of accounts
₹ 21,681 Mn / 15% QoQ	Q3FY24	₹ 18,921 Mn / 14% QoQ	Q3FY24	₹ 90.9K	Q3FY24	220.475
₹ 11,259 Mn / n.a.	FY23	₹ 18,812 Mn / n.a.	FY23	₹ 100.6K	FY23	238,465

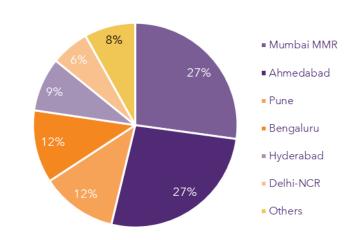
Construction Finance: Building a Sustainable Future

Focus Area

- Construction linked loans to small and midsize real estate developers.
- ☐ Comprehensive framework for project selection and credit appraisal.
- Strong monitoring mechanism for end-use tracking and project milestones.
- ☐ Cash flow cover of 2.5x and asset cover of 2x.

CF share in consolidated AUM shall stay at or below 20%

Geographical Distribution (Value-Wise)



AUM		Disbursemen	ts	Avg. Ticket	Size (Q3FY24)	No. of accounts
₹ 22,710 Mn / 35% YoY	Q3FY24	₹ 5,438 Mn / 96% YoY	Q3FY24	₹ 97.5 Mn	On Loan Book	222
₹ 18,301 Mn / 45% YoY	FY23	₹ 14,406 Mn / 56% YoY	FY23	₹ 258.4 Mn	On Sanction	233

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Car Loan Distribution: Added New Partnership In Q3

Partner Banks















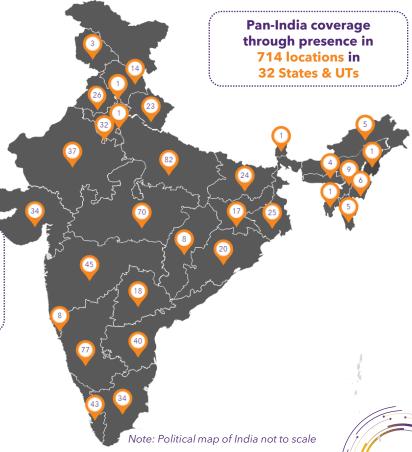




Commenced car loan origination for State Bank of India during Q3FY24

Total Locations (Branches + Feet-on-Street)

Q3FY23	Q4FY23	Q1FY24	Q2FY24	Q3FY24
322	450	714	714	714



Car Loan Origination: On Track To Cross Rs100bn In Originations In FY24

Consistently Rising Loan Originations (₹ Mn)^

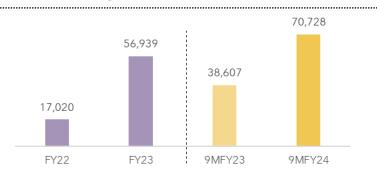


Loan Originations By Volume (Nos.)^

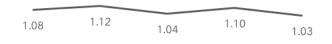


^Provisional data pertaining to previous quarters has been re-stated.

Loan Originations Full Year Basis (₹ Mn)



Average Ticket Size (₹ Mn) *

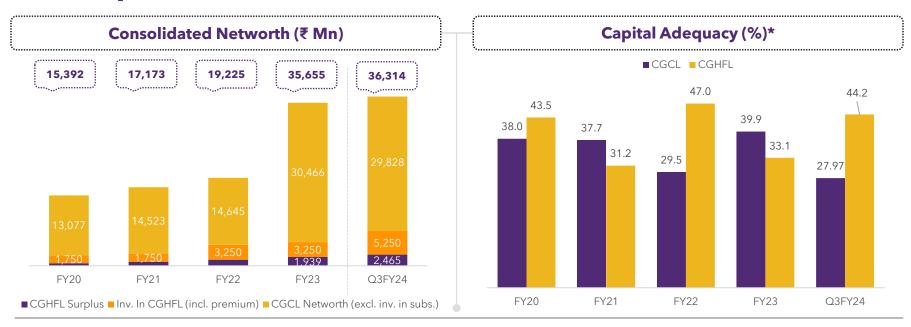


Q3FY23 Q4FY23 Q1FY24 Q2FY24 Q3FY24

^{*} ATS = Originations by Value / Originations by Volume During Quarter

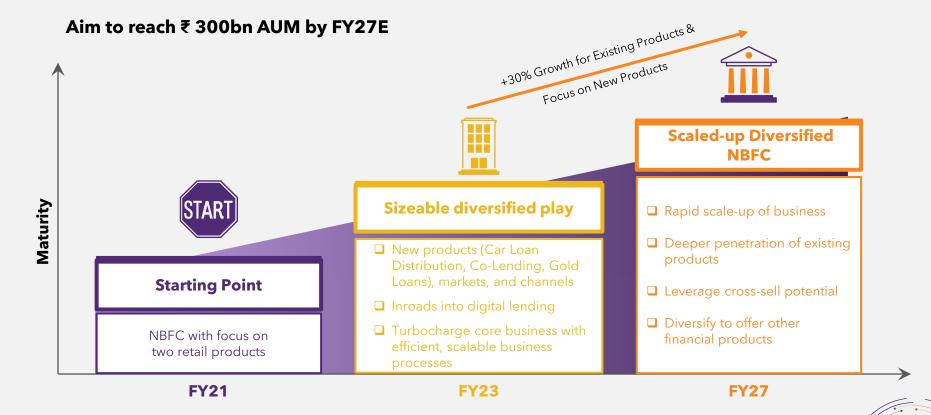


Well Capitalized For Medium Term Growth



- o CGCL raised Rs14.4bn equity capital through a Rights Issue in Mar'23. The equity was fully deployed during Q1FY24. The Company is well capitalised for medium term growth.
- o During Q2FY24, CGCL infused Rs2bn in its wholly-owned subsidiary CGHFL.
- o The strong capital adequacy of CGCL and CGHFL positions both the companies well to access fresh lines of credit to fund growth.

Capri 2.0 | Scale And Profitability



Technology: Building Support Infra for Capri 2.0

Key Technology Enablers

In-House Tech Team



Artificial Intelligence



Machine Learning



Data Analytics



Key Outcomes

Entire Tech Footprint Cloud Based Built Own OCR and KYC Engine Built Own Data Analytics Platform

DSA Platform

To create an alternate leads channel across all businesses

Customer

Service AppA new app to serve customers better

In Near Future

Seamless and endto-end model for co-lending mechanism

CLM Analytics

Model

Cross-Sell

Analytics

To identify crossselling opportunities for other products In-House Key
Business Critical
Platforms

Built Own Car Loan Leads App Works seamlessly with multiple banks

'Single source of truth', data project to enable business insights through data repository

Datawarehouse



Collections: Leveraging Digital & Analytical Capabilities

1 Artificial Intelligence Based Bot Calling to Customers

2 State-of-the-Art Tele-calling Set-up With Automated Calling

Extensive leverage of strong Digital and Analytical capabilities for Collections

- Incentive Gamification Tool for Collections Employees
- 4 Live Collections Analytics Dashboard Across Hierarchy
- Machine Learning Models for Bounce & NPA Prediction
- 6 Analytics-led Customer Risk Profiling and Action Strategy
- 7 Industry-First Legal System with automated processes

Collections: Strengthened Engine With 3 Strategic Pillars



Best-in-class Customer Engagement Quality

- ☐ Trainings for courtesy & problem-solving led communications
- ☐ Live monitoring of customer discussions with on-roll trainers



Culture of Proactive Collections Action

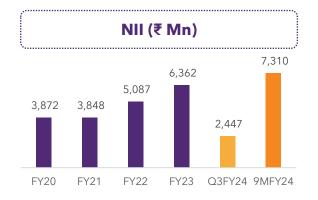
- ☐ Monthly tracking of contacts made, invalid repayment accounts and customer outreach programs for information update
- ☐ Penalty collection drives focused on high-risk defaulters
- Emphasis on EMI reminders for non-delinquent accounts

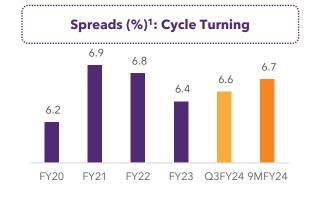


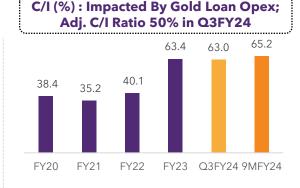
Industry-First Post Delinquency processes

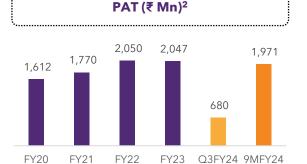
- Automated legal process with TAT tracking and escalations
- Legal-like-letters and Legal tele-calling action for high-risk pre-NPA delinquent accounts
- Legal trainings to enable collections managers to act as legal managers, in context of secured lending group

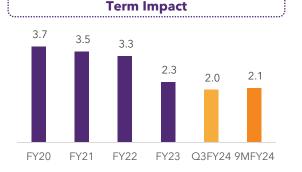
Healthy Financial Performance Over The Years...





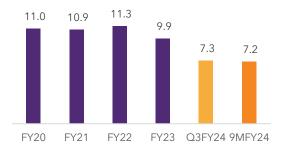






Return on Average Assets (%): Short





- 1. Annual spreads are calculated as difference of Average of Quarterly Wtd. YoA over Avg. of Quarterly Wtd. CoF
- 2. Adjusted for the impact of Gold Loan business, FY23 / Q3FY24 net profit would have risen 39% YoY / 41% YoY to ₹ 2,840 Mn / ₹ 803 Mn

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NPA Analysis: Steady Improvement

₹ Mn except stated otherwise

ECL Analysis As Per IndAS	FY23	FY22	FY21	FY20	FY19	
Stage 1 & 2 - Gross	95,985	63,627	45,411	39,151	40,431	
Stage 1 & 2 - ECL Provisions	1,258	1,325	452	308	211	
Stage 1 & 2 - Net	94,727	62,303	44,958	38,843	40,220	
Stage 1 & 2 - ECL Provisions %	1.3%	2.08%	1.00%	0.79%	0.52%	
Stage 3 - Gross	1,704	1,562	1,608	858	599	
Stage 3 - ECL Provisions	526	476	464	294	173	
Stage 3 - Net (net of aggregate ECL prov.)	1,178	1,086	1,145	565	425	
Stage 3 - ECL Provisions %	30.9%	30.5%	28.8%	34.2%	29.0%	
Total ECL Provisions	1,723	1,801	1,144	602	385	
Stage 3 % - Gross NPA	1.7%	2.4%	3.3%	2.1%	1.3%	
Stage 3 % - Net NPA	1.2%	1.7%	2.4%	1.4%	0.9%	
Provision Coverage Ratio %	101.1%	115.3%	71.1%	70.1%	67.8%	
Restructured Assets	1,597	2,161	1,841	-	-	
Restructured Assets (%)	1.6%	3.3%	3.9%	-	-	
Prov. on Restr. Assets	331	475	228	-	-	
Prov. on Restr. Assets (%)	20.7%	22.0%	12.4%	-	-	

[☐] FY23: Std. restructured assets: MSME Rs 1,210mn (3.1% of MSME AUM), Housing Rs 105mn (0.4% of Housing AUM), CF & IRL - NIL.

[☐] FY22: Std. restructured assets: MSME Rs 1,938mn (6.1% of MSME AUM), Housing Rs 131mn (0.8% of Housing AUM), CF & IRL - NIL.

Asset Quality: PCR Improvement Continues

₹ Mn except stated

				V WITH EXC				
ECL Analysis As Per IndAS (INR Mn)	Q3FY24	Q2FY24	Q1FY24	Q4FY23	Q3FY23			
Stage 1 & 2 - Gross	119,112	111,708	103,339	95,985	80,588			
Stage 1 & 2 - ECL Provisions	1,688	1,472	1,379	1,258	1,234			
Stage 1 & 2 - Net	117,424	110,236	101,959	94,727	79,354			
Stage 1 & 2 - ECL Provisions %	1.42%	1.32%	1.33%	1.31%	1.53%			
Stage 3 - Gross	2,553	2,193	1,992	1,704	1,911			
Stage 3 - ECL Provisions	885	707	553	526	557			
Stage 3 - Net NPA	1,668	1,486	1,439	1,178	1,354			
Stage 3 - ECL Provisions %	34.7%	32.2%	27.8%	30.9%	29.1%			
Total ECL Provisions	2,442	2,074	1,845	1,723	1,747			
Stage 3 % - Gross NPA	2.1%	1.9%	1.9%	1.7%	2.3%			
Stage 3 % - Net NPA	1.4%	1.3%	1.4%	1.2%	1.7%			
PCR % (incl. aggregate ECL Prov.)	95.6%	94.6%	92.6%	101.1%	91.4%			
Restructured Assets	1,526	1,596	1,590	1,597	1,772			
Restructured Assets (%)	1.3%	1.4%	1.5%	1.6%	2.1%			
Prov. on Restr. Assets	446	379	342	331	390			
Prov. on Restr. Assets (%)	29.2%	23.7%	21.5%	20.7%	22.0%			

- o Std. restructured assets: MSME Rs1,025mn (2.5% of MSME AUM), Housing Rs 100mn (0.3% of Housing AUM), CF & IL NIL.
- o Standard restructured assets were Rs1,125mn (0.9% of on book consolidated AUM) in Q3FY24 (MSME + Housing).

CGCL Cons. Inc. Statement : Quarterly Comparison

		•	•	₹ N	Mn except stated
Particulars	Q3FY24	Q3FY23	Y-o-Y (%)	Q2FY24	Q-o-Q (%
Interest earned	4,656	3,004	55%	4,452	5%
Interest expended	2,209	1,394	58%	1,958	13%
Net interest income	2,447	1,610	52%	2,493	-2%
Non-interest income	1,052	772	36%	803	31%
Net car loan fees	289	333		200	
Co-lending income	293	200		198	
Other core income	470	240		404	
Total income	3,499	2,382	47%	3,296	6%
Operating expenses	2,203	1,655	33%	2,205	0%
Employee cost	1,505	1,139		1,453	
Other operating expenses	698	516		752	
Operating profit	1,296	727	78%	1,091	19%
Total provisions	403	245	65%	231	75%
ECL provisions	386	57		262	
Write-offs	17	188		(31)	
Profit before tax	892	482	85%	860	4%
Tax	213	108		208	
Implied tax rate	23.8%	22.4%		24.2%	
Profit after tax	680	374	82%	652	4%
EPS (diluted) (Rs.) (not annualised)	3.27	2.10	·	3.13	

CGCL Consolidated Balance Sheet*

				₹ Mn except state	
Particulars (INR Mn)	Q3FY24	Q3FY23	YoY (%)	Q2FY24	Q ₀ Q (%)
Paid-up equity Reserves and surplus	412 37,131	352 20,293	17.3% 83.0%	412 36,420	0.0% 2.0%
Networth	37,543	20,644	81.9%	36,833	1.9%
Bank borrowings and refinance	91,661	60,775	50.8%	86,489	6.0%
NCDs	1,522	5,166	-70.5%	1,522	0.0%
Other liabilities and provisions	6,617	4,351	52.1%	6,278	5.4%
Total shareholders' equity & liabilities	137,344	90,935	51.0%	131,121	4.7%
Cash and bank balances	9,204	4,283	114.9%	10,823	-15.0%
Investments	2,283	1,226	86.3%	2,390	-4.5%
Assets under financing activities	117,336	79,708	47.2%	110,210	6.5%
Other assets	8,520	5,719	49.0%	7,699	10.7%
Total assets	137,344	90,935	51.0%	131,121	4.7%

^{*} Q3FY24 and Q3FY23 balance sheets were not subject to audit review.

CGCL Consolidated Income Statement: Annual Comparison

₹ Mn except stated

				Civili	oncept stated
Profit and Loss A/c	FY19	FY20	FY21	FY22	FY23
Interest income	5,307	6,700	6,735	8,396	11,673
Interest expenses	2,071	2,828	2,887	3,308	5,311
Net interest income	3,236	3,872	3,848	5,087	6,362
Other income	586	433	636	1,231	2,719
Fees	558	399	626	1,103	2,703
Other income	27	34	11	128	17
Net income	3,822	4,305	4,484	6,319	9,081
Operating expenses	1,790	1,732	1,520	2,536	5,756
Employee expenses	1,175	1,188	994	1,746	4,061
Other expenses	614	544	526	790	1,696
Operating profit	2,032	2,573	2,964	3,783	3,325
Provisions	165	353	607	1,057	642
ECL provisions	99	299	545	618	71
Write-offs	67	54	62	439	570
Profit before tax	1,867	2,220	2,357	2,726	2,683
Taxes	510	607	588	676	636
Tax rate (%)	27.3%	27.4%	24.9%	24.8%	23.7%
Profit after tax	1,357	1,612	1,770	2,050	2,047
Earnings per share (Diluted) (Rs.)	7.7	9.2	10.0	11.6	10.9
			·		C A D D I C

New businesses contributing to robust non-interest income

Net Income CAGR of 24% FY19-FY23

Net profit flat in FY23 despite major expansion opex during the year.

CGCL Consolidated Balance Sheet: Annual Comparison*

₹ Mn except stated

					In except stated
Balance Sheet	FY19	FY20	FY21	FY22	FY23
Liabilities					
Paid-up equity Reserves	350 13.477	350 15.042	351	351 18,873	412
Reserves	13,477	15,042	16,822	10,073	35,242
Networth	13,827	15,392	17,173	19,225	35,655
Borrowings	27,687	28,366	37,689	48,084	75,113
Other liabilities	1,256	657	3,269	4,219	7,179
Total liabilities	42,770	44,415	58,131	71,528	117,946
Assets					
Cash and equivalents	1,691	742	2,242	3,531	15,103
Investments	93	3,607	8,075	3,775	2,150
Loans	40,222	39,288	46,863	62,708	94,754
Other assets	764	777	951	1,514	5,939
Total assets	42,770	44,415	58,131	71,528	117,946
* As at the end of periods indicated.					CARRIC

Ample leverage room to continue delivering robust growth.

~2.8x growth in balance sheet in 4 years.

~2.4x growth in loan book in 4 years.



CGCL Consolidated Earnings : Du Pont Analysis

RoA Tree (%)	FY19	FY20	FY21	FY22	FY23
Interest income	14.6	15.4	13.1	13.0	12.3
Interest expenses	5.7	6.5	5.6	5.1	5.6
Net interest income	8.9	8.9	7.5	7.8	6.7
Other income	1.6	1.0	1.2	1.9	2.9
Fees	1.5	0.9	1.2	1.7	2.9
Other income	0.1	0.1	0.0	0.2	0.0
Net income	10.5	9.9	8.7	9.7	9.6
Operating expenses	4.9	4.0	3.0	3.9	6.1
Employee expenses	3.2	2.7	1.9	2.7	4.3
Other expenses	1.7	1.2	1.0	1.2	1.8
Operating profit	5.6	5.9	5.8	5.8	3.5
Provisions	0.5	0.8	1.2	1.6	0.7
ECL provisions	0.3	0.7	1.1	1.0	0.1
Write-offs	0.2	0.1	0.1	0.7	0.6
Profit before tax	5.2	5.1	4.6	4.2	2.8
Taxes	1.4	1.4	1.1	1.0	0.7
Profit after tax (RoA)	3.7	3.7	3.5	3.2	2.1

ESG at Core: Growing Responsibly





- ☐ Introduction of Sales Mobility app has digitized 50% of loan origination to disbursal process.
- ☐ Key digital initiatives include OCR-based documentation, eNACH registration, Video KYC, digital signatures, and incorporation of UPI payments from leading payment service providers and gateways into CGCL system.
- ☐ More projects underway to further digitize processes, reduce TATs, and deliver credit faster to our customers. Data analytics shall play an increasingly critical role.



Social

- ☐ Facilitating income generating loans and housing loans for self-employed and non-professional borrowers without income proof
- □ Focus on micro segment within MSME (sub Rs5mn) and affordable housing (sub Rs4mn). ATS Rs1.6mn and Rs1mn in MSME and housing, respectively.
- □ New-to-credit customers averaged 16.4% of new disbursals in MSME and 13.5% of new disbursals in the Affordable Housing in FY22.
- ☐ Women borrowers as primary applicants constitute a meaningful number.



Governance

- ☐ Executive Management overseen by an independent Board of Directors comprising well-known professionals and industry leaders.
- Board Committees monitor performance of the Company across key governance functions like Audit, Nomination and Remuneration, Stakeholder Relationship, CSR, and Risk Management.

Financed over 36,100 cumulative cases in housing and 43,800 cases in MSME since inception

Access to and timely repayment of loans resulted in the improvement of credit scores of borrowers across business verticals

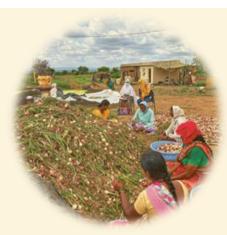


CSR: Serving the Underprivileged









81,840

Health Initiatives

33,647

Sustainable Livelihood

5,787

4,000

2,237

1,500

Education Initiatives

Sustainable Environment

Animal Welfare

Integrated Rural Development

Note: All figures relate to the number of beneficiaries / projects / initiatives under CGCL's CSR initiatives during FY23

Board of Directors

Independent Board Guides Executive Management



Rajesh Sharma, Managing Director Founder & Promoter with over 2.5 decades of experience; Chartered Accountant

Bhagyam Ramani, Independent



Ajit Mohan Sharan, Independent Director IAS - Batch 1979 with over 3 decades of experience in varied aspects of public administration



DirectorEx- GM and Director of General
Insurance Corporation; 3+ decades of
experience; MA (Economics Hons.)



DirectorEX- IAS Officer, Jt. Secy (GOI) with over 3 decades of experience, MA (Public Policy); MA (Political Science), IAS

Mukesh Kacker, Independent



Beni Prasad Rauka, Independent Director Group CFO- Advanced Enzyme Technologies; over 2.5+ decades of experience; CA &CS



Desh Raj Dogra, Independent Director

Ex- CEO and MD of CARE ratings with over 4 decades of experience in financial sector and credit administration



Subramanian Ranganathan, Additional Independent DirectorEx- Citicorp, Bank of America Merrill
Lynch, Edelweiss Group; over 4

Lynch, Edelweiss Group; over 4 decades experience in finance and management; CA, CS, CWA, LL.B



Lingam Venkata Prabhakar, Additional Independent Director

Ex-MD & CEO Canara Bank and ex-ED Punjab National Bank; rich experience in banking and finance, AMCs, insurance companies; M.Sc (Agri), CAIIB



Shishir Priyadarshi, Additional Independent Director

Ex-IAS officer from UP cadre; distinguished service with Union and State governments in economic, finance, industries, and infrastructure ministries; MA (Econ., Reading Univ. UK) and M.Sc (Nuclear Physics, DU), IAS.



Nupur Mukherjee, Additional Independent Director

Ex- Global MD at Standard Chartered Bank and Barclays responsible for critical technology practices; associated with top Indian tech companies in the past, deep understanding of data driven, cloud, AI technologies, and ESG; B.Com (Hons. - Maths & Comp. Appl MU), PMP

Leadership Team

Statutory Functions



Chakraborti (Chief Partha Financial Officer) Ex-R R Kabel, Hafele India, IFB Industries; over 27Y exp. leading fin. management in leading organizations; CA, CWA **Appointed in Oct'23**



Sanieev Srivastava (Chief Risk Officer) Ex-IIFL Finance, GE Money, ICICI Bank; over 24Y exp. in financial services implementing enterprise risk management practices across organisations; CA **Appointed in Aug'23**



Satish Shimpi (Chief Compliance Officer) Ex-Bajaj Housing, Bandhan Bank, IndusInd Bank, Bank of India: 4 decades' work exp. across branch banking, trade finance, regulatory compliance; PGD in Banking & Ins. **Appointed in Dec'23**

Operations



Magesh Iver (Chief Operating Officer) Ex - InCred Finance, Reliance Capital, ICICI Bank; over 20Y of exp. in a wide range of banking ops., B. Com, PGDBA Vintage with CGCL: 1Y 1M



Amar Rajpurohit (Business Head -MSME) Ex-AU Financiers, Gruh Finance, DHFL; over 17 years of work experience across legal, technical, and operational aspects of mortgage businesses; B.A., LLB Vintage with CGCL: 5Y 10M



Munish Jain (Business Head -Home Loans) Ex-Shriram Housing, GE Money Housing Finance, DHFL; over 20Y of work exp. setting up direct and channel sales across mortgage products; MBA Vintage with CGCL: 5Y



Ravish Gupta (Business Head -Gold Loans) Ex-IIFL Finance, GE Money, HDFC Bank with 22Y of experience across sales, products, and collections in financial services; BCA., MDP (IIM-K, IIM-B) Vintage with CGCL: 2Y 2M



Vijay Kumar Gattani (Associate Director - CF) Ex-Goldman Sachs. ICICI Home Finance. Ventures; Head of Credit & Policy at ICICI HFC; over 20 years of experience in investment banking, credit, and risk management; CA Vintage with CGCL: 8Y 5M.

Collections & Legal



Prasanna Kumar Singh (Group Collections Head) Ex-Bajaj Finance and PNB Housing with over 22Y experience in CRM, process enhancement, and collections; LLB,

Vintage with CGCL: 2Y 9M



Bhupinder Singh (Head - Legal Litigation) More than a decade experience with various NBFCs in providing legal advice.

Vintage with CGCL: 4Y 7M

Technology & Data Analytics



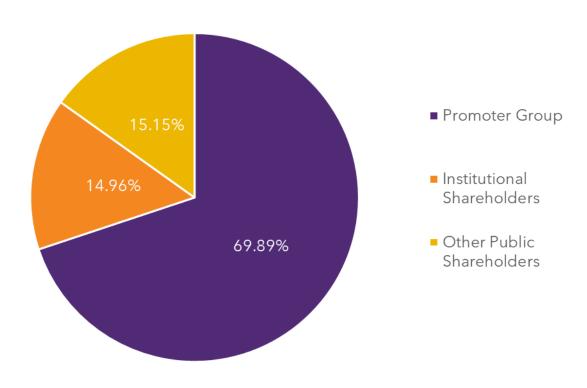
Malhotra (Chief Varun Technology Officer) Ex-BYJU's, Policy Bazaar, Lava International, over 17Y exp. in system design, business solution design, scalable systems; M.Tech (BITS, Pilani) Vintage with CGCL: 2Y 2M



Piyush Dangaich (Chief Data Science and Analytics Officer): Ex-Saarthi.ai (founder), BRIDGEi2i; over 10Y exp. in the field of data science and analytics; B. Tech (IIT Roorkee)

Vintage with CGCL: 2Y 2M

Shareholding



- Market capitalization¹:
 ₹ 200bn | US\$ 2.41bn²
- ☐ Cons. Networth³ (Q3FY24): ₹ 37.5bn
- ☐ Paid-up Equity: ₹
 412.5mn
- **□ FV⁴:**₹2
- **Dividend Per Share (FY23):** ₹ 0.50

Note:

- Average of market capitalization on BSE and NSE on 31st December '23.
- 2. 1 US\$ = ₹ 83.17
- 3. Not adjusted for DTAs; ₹ 36.9bn after adjusting for DTAs;
- 4. The Board of Directors have approved a split from Rs2/-face value to Re1/- face value at the Board Meeting held on 27th January'24. This is subject to shareholder approval.
- 5. The Board of Directors have also approved a 1:1 bonus issue subject to shareholder approval.
- AMFI classifies CGCL as a small cap company based on six monthly average market capitalization (Dec'23 rank 366):
- 7. CGCL is part of NIFTY Smallcap 250 index.

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